

Electronic Acknowledgement Receipt

EFS ID:	2989213
Application Number:	09604199
International Application Number:	
Confirmation Number:	4800
Title of Invention:	System and method for automated and customizable agent availability and task assignment management
First Named Inventor/Applicant Name:	Robert H. Joyce
Customer Number:	24628
Filer:	James A. Scheer/Lisa Harris
Filer Authorized By:	James A. Scheer
Attorney Docket Number:	002950.P053
Receipt Date:	12-MAR-2008
Filing Date:	27-JUN-2000
Time Stamp:	17:11:16
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
RAM confirmation Number	2513
Deposit Account	230920
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 (National application filing, search, and examination fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.19 (Document supply fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.20 (Post Issuance fees)

Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	p96771amendment.PDF	600048	no	18
			a569a515e505b296dd53b7443b4af2f14194e7		

Warnings:

Information:

2	Request for Continued Examination (RCE)	p96771rce.PDF	90315	no	1
			4906e77450e4432b9b0554bb05c138b13e0e47		

Warnings:

This is not a USPTO supplied RCE SB30 form.

Information:

3	Fee Worksheet (PTO-06)	fee-info.pdf	8210	no	2
			e2cd3550255eac959f6f654e505952ad1cb35e30		

Warnings:

Information:

Total Files Size (in bytes):	698573
------------------------------	--------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.